



QUALITY POLICY

General Cleaners Co. Ltd. is a key player in cleaning and hygiene services and fully understands its obligation towards quality. We appreciate that we have an important role in the effective day-to-day operation of our clients and strive to attain their expectations.

We want to enhance customer satisfaction by delivering a reliable service to all our customers through an established systems-based quality assurance methodology. This Quality Management System is based on the requirements of ISO9001:2015.

We are committed to continuously improve our management system and its effectiveness, to uphold customer satisfaction at all times. Our people are an integral element of the system and top management shall ensure that its resources are kept abreast with latest cleaning standards and procedures through training and awareness.

This policy is reviewed periodically to ensure that our focus on customer requirements is maintained and the measures towards customer satisfaction are being achieved.

The management undertakes this responsibility and assures that this policy is communicated to and understood by all employees.

Signed by:



Managing Director

Dated: 16th February 2021